NEWCASTLE PERMANENT STATEMENT REGARDING COVID-19 SITUATION

We remain committed to heeding the advice of health authorities and doing our part to keep our people and community safe.

Newcastle Permanent will continue to support our people and customers through any challenges resulting from the COVID-19 pandemic declared by the World Health Organisation this week.

We maintain assistance programs for any customers experiencing hardship, and through this will support customers in need. We understand that some of our customers will be financially affected by the impacts of the measures being taken to limit the spread of the virus, and our teams are available to help these customers wherever possible.

Australia's customer owned banking sector plays an important role in supporting customers and communities through challenges such as this, so we encourage people to talk to us if they are in need.
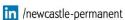
We will continue to monitor the advice from authorities, and adapt our operations and response in line with this and our obligation to care for our people and community.

This includes cancelling this season's last Cinema Under the Stars event, which was to be held tomorrow night, Saturday 14 March at King Edward Park. We know that this may disappoint some people, but we remain committed heeding the advice of health authorities and doing our part to keep our people and community safe.

We are actively informing and preparing our people, based on formal advice from health authorities, to ensure we can continue to support our people and serve our customers.

Our people are well prepared for business continuity in a variety of scenarios, and our plans are regularly reviewed for effectiveness and adaptability.

The safety and wellbeing of our people and customers is always the top priority at Newcastle Permanent, and that continues as we respond to the developing COVID-19 situation.